



## Eligibility for IP CTS

Internet Protocol Captioned Telephone Service (IP CTS) enables people who speak, but who have difficulty hearing over the telephone, to talk directly to another person on a telephone call and to use an IP-enabled telephone to simultaneously listen to the other person and read captions of what that person is saying.

IP CTS is only for people who have a hearing loss that necessitates the use of captioned telephone service to communicate effectively on the telephone. Every person who registers to use IP CTS must attest to their need for the captioned telephone service by submitting a signed self-certification.

This [self-certification form](#) is collected at the time of registration.

Federal Communications Commission regulations prohibit IP CTS providers from offering or providing to any person or entity that registers to use IP CTS any form of direct or indirect incentive, financial or otherwise, to register for or use IP CTS. This prohibition also extends to hearing health providers; IP CTS providers cannot offer or provide any incentive tied to a consumer's decision to register for or use IP CTS.

If you have any questions about this notification, please contact: [questions@captioncall.com](mailto:questions@captioncall.com)  
or call 833-691-1600